

Ask for the virtual extension to join and join the calling extension to it

This example is written for the **Canistracci OIL** tenant. Create the objects with a **Docs Demo** prefix, test them on non-production numbers, and then adapt the same structure for the production tenant.

Let's start by creating the media file for asking the virtual extension to join and press the # key. You can record yourself or use the Text to Speech facility.

Create a Custom Destination to read the virtual extension number. It will be stored in a channel variable named `#{USR-virtual}`

400px

Create a feature code to join the virtual extension number.

400px

Use that feature code using another feature code and passing the variable `#{USR-virtual}`

400px

Put all together

400px

Information

Name:

Type:

Timezone:

Select timeslots:

	Sun	Mon	Tue	Wed	Thu	Fri	Sat
5am							
6am							
7am							
8am							
9am							
10am							
11am							
12pm							
1pm							
2pm							
3pm							
4pm							
5pm							
6pm							

Canistracci OIL example screen for Ask for the virtual extension to join and join the calling extension to it.

Validation

- Confirm the tenant selected in the top bar is Canistracci OIL before creating the example.
- Verify the created objects appear in the expected Configuration menu page.
- Place a controlled test call or run the related status check.
- Remove or disable temporary test numbers when the example is no longer needed.

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