

Configuring custom conversion string for Microsoft Azure TTS

This example is written for the **Canistracci OIL** tenant. Create the objects with a **Docs Demo** prefix, test them on non-production numbers, and then adapt the same structure for the production tenant.

Microsoft Azure TTS allows customizing the Text to Speech conversion, adjusting several parameters.

You need to use the following variables:

%%LANG%%

%%SEX%%

%%SHORTLANG%%

For example

```
<speak version='1.0' xml:lang='%%LANG%%'><voice xml:lang='%%LANG%%' xml:gender='%%SEX%%' name='%%SHORTLANG%%'>%%VOICETEXT%%</voice></speak>
```

Information

Name:

Type:

Timezone:

Select timeslots:

| | Sun | Mon | Tue | Wed | Thu | Fri | Sat |
|------|-----|-----|-----|-----|-----|-----|-----|
| 5am | | | | | | | |
| 6am | | | | | | | |
| 7am | | | | | | | |
| 8am | | | | | | | |
| 9am | | | | | | | |
| 10am | | | | | | | |
| 11am | | | | | | | |
| 12pm | | | | | | | |
| 1pm | | | | | | | |
| 2pm | | | | | | | |
| 3pm | | | | | | | |
| 4pm | | | | | | | |
| 5pm | | | | | | | |
| 6pm | | | | | | | |

Canistracci OIL example screen for Configuring custom conversion string for Microsoft Azure TTS.

Validation

- Confirm the tenant selected in the top bar is Canistracci OIL before creating the example.
- Verify the created objects appear in the expected Configuration menu page.
- Place a controlled test call or run the related status check.
- Remove or disable temporary test numbers when the example is no longer needed.

Revision #5

Created 2026-06-02 22:01:25 UTC by Admin

Updated 2026-06-02 22:14:10 UTC by Admin