

Play a message to the called number, when answer

This example is written for the **Canistracci OIL** tenant. Create the objects with a **Docs Demo** prefix, test them on non-production numbers, and then adapt the same structure for the production tenant.

You can play a message to the called party using the Custom destination "Play to the called party when answer"

400px|Recording warning

The objective is to create a feature code, like *1021[NUM] that will execute the about custom destination and then connect the call to the [NUM] entered

You need to create a custom destination to forward the call to the number of your choice, passed as parameter for the feature code:

400px|Dial as NUM

You can use also a Forward To Custom destination, allowing more parameters

Here the final feature code:

400px|Dial and play a message

Information

Name:

Type:

Timezone:

Select timeslots:

	Sun	Mon	Tue	Wed	Thu	Fri	Sat
5am							
6am							
7am							
8am							
9am							
10am							
11am							
12pm							
1pm							
2pm							
3pm							
4pm							
5pm							
6pm							

Canistracci OIL example screen for Play a message to the called number, when answer.

Validation

- Confirm the tenant selected in the top bar is Canistracci OIL before creating the example.
- Verify the created objects appear in the expected Configuration menu page.
- Place a controlled test call or run the related status check.
- Remove or disable temporary test numbers when the example is no longer needed.

Revision #5

Created 2026-06-02 22:01:04 UTC by Admin

Updated 2026-06-02 22:13:49 UTC by Admin