

# Select the destination for DID based on the BLF selected on the phone

This example is written for the **Canistracci OIL** tenant. Create the objects with a **Docs Demo** prefix, test them on non-production numbers, and then adapt the same structure for the production tenant.

The client want to manually select one of three optional destinations for his DID. Option 1 will be Voicemail 1000 (weekend), option 2 will be Voicemail 2000 (handmatig) and option 3 will be a weektime condition.

I start by creating three Flows, named 10000, 20000 and 30000 monitoring the relative extension.

After creating the three Flows, I create a series of Custom Destination "Set Extension in use" and "Set Extension not in use" to set each of the three flows in use and not in use

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When each flow is activated, it set his associated extension to IN USE and move all other to NOT IN USE

The Custom destinations are configured as following:

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Now it is time to define a condition for each of the flow, if the flow extension is IN USE, the destination will be followed, like as following:

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The DID will just list all the condition, one after the other

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On the phone, the BLF will be configured as following (Yealink)

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File not found.

Canistracci OIL example screen for Select the destination for DID based on the BLF selected on the phone.

# Validation

- Confirm the tenant selected in the top bar is Canistracci OIL before creating the example.
- Verify the created objects appear in the expected Configuration menu page.
- Place a controlled test call or run the related status check.
- Remove or disable temporary test numbers when the example is no longer needed.

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