

Setting a notification for Emergency Numbers - Kari's Law

This example is written for the **Canistracci OIL** tenant. Create the objects with a **Docs Demo** prefix, test them on non-production numbers, and then adapt the same structure for the production tenant.

When an emergency call is placed from a multi-line telephone system, a notification must be sent to on-site personnel, alerting them to the emergency. The notifications to an appropriate contact can take the form of phone calls, visual alerts on a monitor, audible alarms, text messages, and/or emails.

For more info on Kari's Law: <https://www.bandwidth.com/blog/karis-law-compliance-mlts-911-and-what-that-means-for-your-business/>

You can configuration an emergency notification with MIRTA PBX.

First, you need to configure which numbers you'd like to be treated as emergency numbers. In the Routing Profile you can set the emergency flag on any of your routing rules:

400px

Then, you need to create your emergency notification destination. It can be a simple SMS sent to the reception, like:

400px

Or calling the reception and playing a message

These destinations can be set in Configuration/Settings:

400px

Information

Name:

Type:

Timezone:

Select timeslots:

	Sun	Mon	Tue	Wed	Thu	Fri	Sat
5am							
6am							
7am							
8am							
9am							
10am							
11am							
12pm							
1pm							
2pm							
3pm							
4pm							
5pm							
6pm							

Canistracci OIL example screen for Setting a notification for Emergency Numbers - Kari's Law.

Validation

- Confirm the tenant selected in the top bar is Canistracci OIL before creating the example.
- Verify the created objects appear in the expected Configuration menu page.
- Place a controlled test call or run the related status check.
- Remove or disable temporary test numbers when the example is no longer needed.

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