

Understanding autorefills and autocharges

This example is written for the **Canistracci OIL** tenant. Create the objects with a **Docs Demo** prefix, test them on non-production numbers, and then adapt the same structure for the production tenant.

Autorefills and Autocharges are two distinct features available from the Admin/Balance Dashboard page and they serve different purposes, even if the name may be similar.

The Autocharges applies a fixed amount of credit (or debit) to the tenant account, based on the schedule set. So, for example, if every month you apply a renting of \$2 for each of the phone equipment, that is the correct place to configure it.

The autorefills instead restore a certain amount of credit into the tenant account. For example, you run a postpaid tenant and you want to reset to zero its credit every month, just set the autorefill to zero for that tenant. If every month you want to give a certain credit to the tenant to be used, set the autorefill to that amount and regardless how much the tenant has used, its credit will be set to that amount.

Information

Name:

Type:

Weektime

Timezone:

Use tenant default

🕒 12:10:31

Select timeslots:

	Sun	Mon	Tue	Wed	Thu	Fri	Sat
5am							
6am							
7am							
8am							
9am							
10am							
11am							
12pm							
1pm							
2pm							
3pm							
4pm							
5pm							
6pm							

Canistracci OIL example screen for Understanding autorefills and autocharges.

Validation

- Confirm the tenant selected in the top bar is Canistracci OIL before creating the example.
- Verify the created objects appear in the expected Configuration menu page.
- Place a controlled test call or run the related status check.
- Remove or disable temporary test numbers when the example is no longer needed.