

Using a BLF key to monitor FMFM for an extension and toggle it with the key press

This example is written for the **Canistracci OIL** tenant. Create the objects with a **Docs Demo** prefix, test them on non-production numbers, and then adapt the same structure for the production tenant.

It can be nice to have a BLF key on your phone keypad showing your FMFM Status (Active for "IN USE").

You need to start creating a Flow/Variable to Toggle your FMFM extension status.

400px

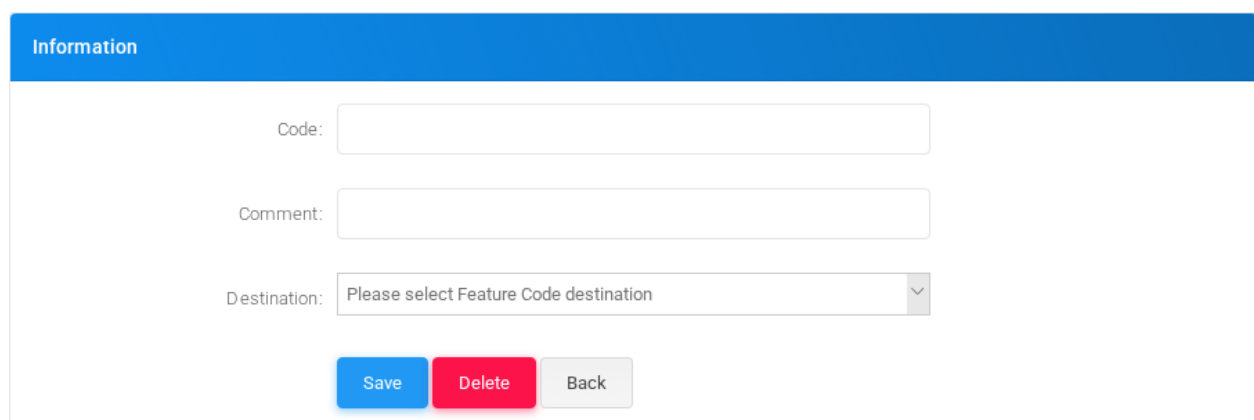
Please note the special number assigned to the Flow/Variable to toggle it.

In the Monitoring section, specify what you like to monitor, in this case, "FMFM activated"

In the phone, you need to start monitoring an extension matching the 897[EXT] you have defined (obviously you can choose whichever number), so for example, if your extension is 104 and your tenant code DEVEL, you should monitor 897104-DEVEL.

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Pressing the BLF key will toggle your FMFM and the BLF key will show you the current status.



Information

Code:

Comment:

Destination:

Canistracci OIL example screen for Using a BLF key to monitor FMFM for an extension and toggle it with the key press.

Validation

- Confirm the tenant selected in the top bar is Canistracci OIL before creating the example.
- Verify the created objects appear in the expected Configuration menu page.
- Place a controlled test call or run the related status check.
- Remove or disable temporary test numbers when the example is no longer needed.

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