

Phones

This FAQ page collects operational notes for **Phones**.

How can I avoid to receive a new call while I am already in a conversation?

You can receive another call while on line because the feature “Call Waiting” is active on your phone. Turn it off and the second call will get a BUSY signal. Disabling on the phone depends by the phone model, for example on Yealink it is here: [thumb|400px](#)

How can I allow a SNOM phone to auto answer on paging?

SNOM has a security setting to prevent auto answer, so it has to be enabled to make it to work. On version V8 you need to go to Advanced / Behaviour (tab) / Phone Behaviour / Intercom policy [thumb|400px](#)

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