

Provisioning

This FAQ page collects operational notes for **Provisioning**.

My phone refuse to provision, but when I download the configuration, it seems perfect

If you are trying to provision over https, then check if the SSL certificate is valid. Phones require a valid certificate for provisioning. Verify the date and time on the phone because the certificate has a start and end date of validity. As last chance, try provisioning with http, but just to verify if the problem is in the certificate (some phones are really picky about certificates), then change the key and the extension password.

Revision #3

Created 2026-06-02 21:58:56 UTC by Admin

Updated 2026-06-02 21:59:09 UTC by Admin