

Activating the transcript for calls

This page reorganizes the operational steps for **Activating the transcript for calls**.

The following steps need to be followed to activate the transcript for the calls:

- Choose your speech to text provider. You can select one in Admin/Settings or for each tenant in Configuration/Settings. If Google Speech to Text is used, you need to provide the JSON API key and the bucket name for intermediate storage of the recording to transcript
- The transcript is done in batch and you need to activate in Admin/Settings - Transcribe phone call recordings
- In the extension definition, activate the transcript of the call in the Outbound Recording section
- In the DID definition, activate the transcript of the call in the Voice section

It can be good to set the stereo recording to better separate the parties in the call

Current Verification

After applying the change, verify the related MiRTA PBX page, the Asterisk logs, and the relevant Status menu entry. Recheck tenant selection before testing tenant-specific behavior.

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