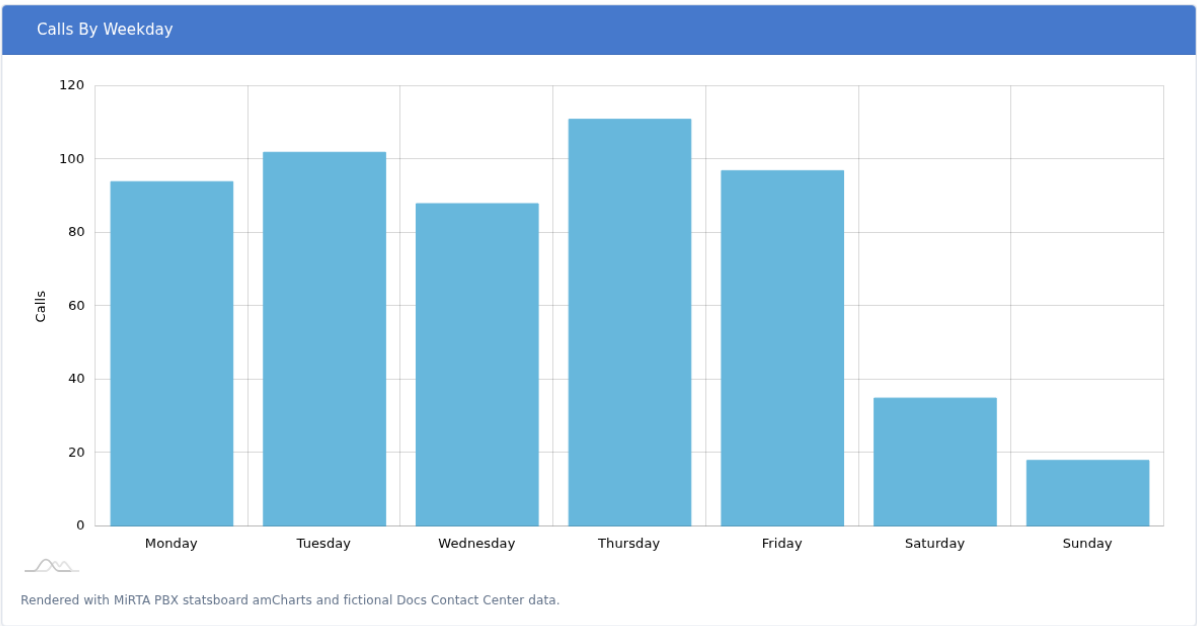


Calls By Weekday

The **Calls By Weekday** statsboard report adds a reusable card for **Calls by weekday**. Use it inside **Status > Statsboards** when the selected tenant needs this metric on a custom operations board.

Statsboard - Docs Contact Center



Calls By Weekday example with fictional data.

Configuration

Field	Value
Statsboard box type	CALLS_BREAKDOWN
Metric	Calls by weekday
Data source	Simple CDR
Display	Bar chart or table.

Calculation

Group Simple CDR rows by weekday extracted from sc_start.

When To Use

Compares traffic patterns across the week.

Notes

- The screenshot is rendered with MiRTA PBX statsboard amCharts and fictional Docs Contact Center data.
- The report follows the date range selected when opening the statsboard.
- Queue reports can be limited to selected queues, or left empty to include all queues for the tenant.

Revision #5

Created 2026-06-06 10:50:40 UTC by Admin

Updated 2026-06-06 13:05:59 UTC by Admin