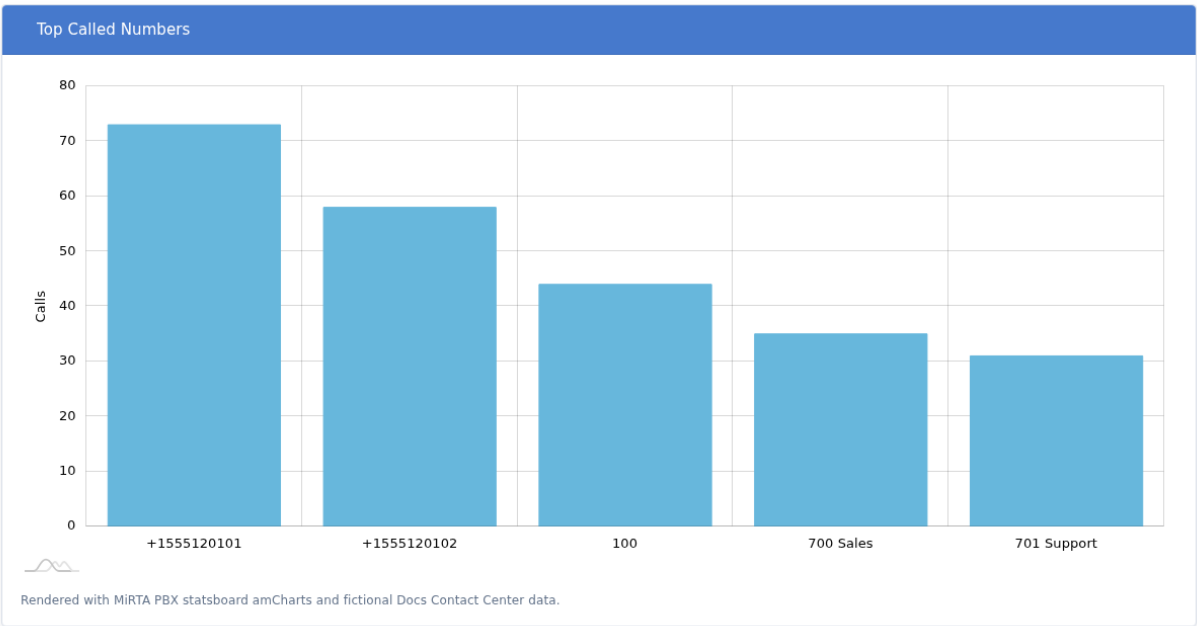


Top Called Numbers

The **Top Called Numbers** statsboard report adds a reusable card for **Top called numbers**. Use it inside **Status > Statsboards** when the selected tenant needs this metric on a custom operations board.

Statsboard - Docs Contact Center



Top Called Numbers example with fictional data.

Configuration

Field	Value
Statsboard box type	CALLS_TOP
Metric	Top called numbers
Data source	Simple CDR
Display	Top-N bar chart or table.

Calculation

Group Simple CDR rows by sc_dialednum and count each destination.

When To Use

Shows the destinations receiving the most calls.

Notes

- The screenshot is rendered with MiRTA PBX statsboard amCharts and fictional Docs Contact Center data.
- The report follows the date range selected when opening the statsboard.
- Queue reports can be limited to selected queues, or left empty to include all queues for the tenant.

Revision #5

Created 2026-06-06 10:50:26 UTC by Admin

Updated 2026-06-06 13:05:44 UTC by Admin