

# Overview

The **Tenants** page is the global administration area for creating, reviewing, and opening tenant records.

## Open Tenants

1. Log in with a user profile that has tenant administration permissions.
2. Open **Admin > Tenants**.
3. Select an existing tenant to edit it, or use the add action to create a new one.

## What a tenant controls

A tenant defines the PBX boundary for extensions, DIDs, routing profiles, billing, call limits, recording storage, provisioning, and feature limits. Most configuration pages work against the tenant currently selected in the top bar.

Administrators only see tenants allowed by their user or group permissions, unless their profile allows access to all tenants.

## Related page

See [Edit a Tenant](#) for a field-by-field explanation of the tenant form.

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