

# Conduits

- [Overview](#)

# Overview

The **Conduits** page defines prefixes used to route calls between tenant boundaries through tenant conduits. Open it from **Configuration > More Configuration > Conduits**.

The page works against the tenant currently selected in the top bar. The screenshots and demo rows were captured in the **Canistracci OIL** tenant.

Prefix	Tenant	Alter CallerID
9901	CANISTRACCI	no

Conduits list page in the Canistracci OIL tenant.

## Working with objects

Task	How to do it
Add	Use the grid add control to create a new conduit. Fill the row editor and save it.
Edit	Select an existing conduit row and use the grid edit control. Save the edited row.
Delete	Select one or more conduit rows and use the grid delete control, then confirm.

# List columns

Column	Description
Prefix	Dialed value, identifier, or matching value used by the PBX.
Globalemptyempty	Object setting shown by the form.
Tenant	Object setting shown by the form.
Alter CallerID	Caller ID or caller matching value.
emptyx	Object setting shown by the form.
No records to view	Recording behavior or recording delivery setting.

# Demo records

The tenant contains 1 documentation demo record for this page: 9901.

# Deleting records

Before deleting a conduit, check references from call flows, destinations, schedules, reports, or provisioning objects. MiRTA PBX asks for confirmation before the delete is submitted.