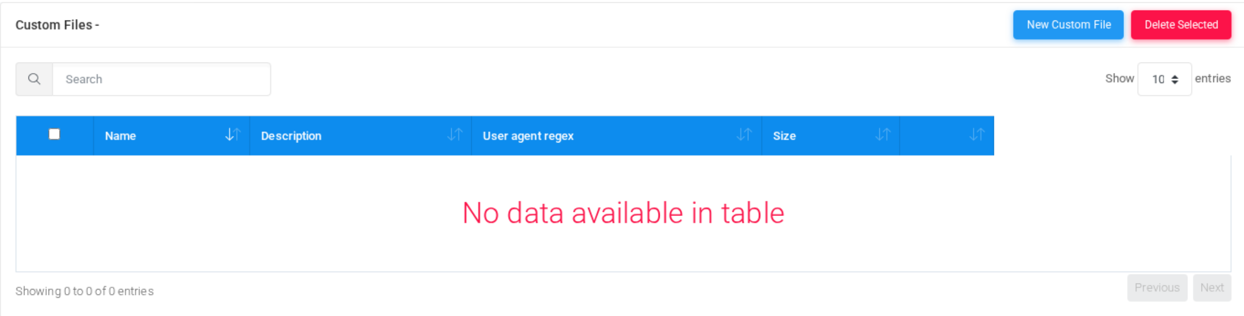
Custom Files

Overview

The **Custom Files** page uploads custom provisioning files matched to phones by user-agent rules. Open it from **Configuration > Provisioning > Custom Files**.

The page works against the tenant currently selected in the top bar. The screenshots and demo rows were captured in the **Canistracci OIL** tenant.



Custom Files list page in the Canistracci OIL tenant.

Working with objects

Task	How to do it
Add	Select the New custom file action, complete the form, and select Save.
Edit	Open the custom file from the list by selecting its name, number, or row action. Change the form and select Save.
Delete	Select the row checkbox and use Delete Selected, or open the custom file and select Delete, then confirm.

Page functions

Action	Description
New Custom File	Opens the creation form for a new custom file.
Delete Selected	Deletes the selected rows after confirmation.

List columns

Column	Description
Name	Display name used in lists and references.
Description	Administrative note shown in lists and reports.
User agent regex	Object setting shown by the form.
Size	Object setting shown by the form.

Demo records

The tenant contains 1 documentation demo record for this page: Docs Demo Custom File 1.

Deleting records

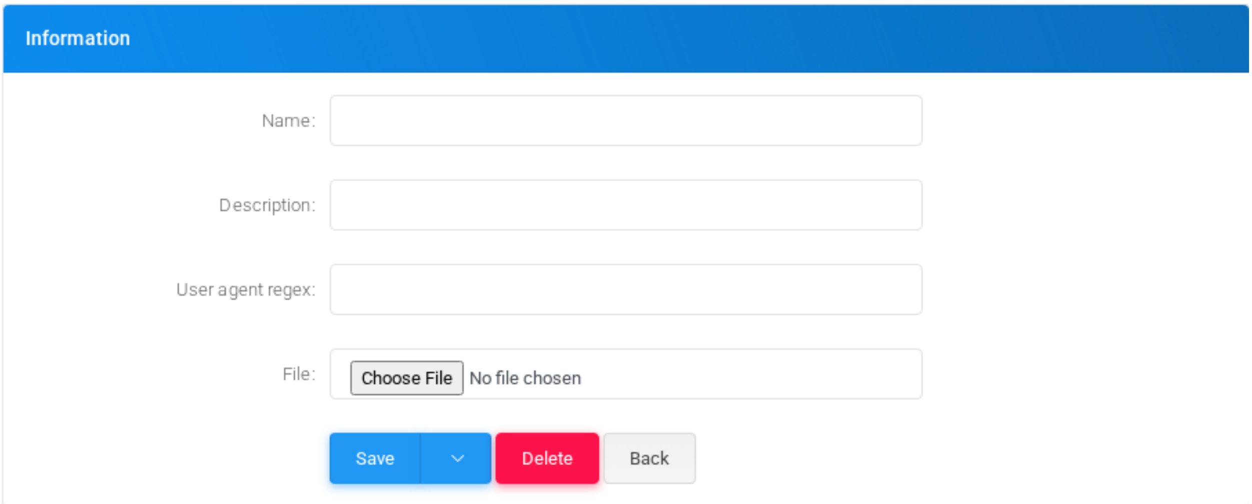
Before deleting a custom file, check references from call flows, destinations, schedules, reports, or provisioning objects. MiRTA PBX asks for confirmation before the delete is submitted.

Create and Edit Custom Files

Use this page when creating a new custom file or editing an existing custom file from **Configuration > Custom Files**.

The form screenshots below are separated by block where the application exposes separate sections. Complete the required values, review routing or destination references, and save the record.

Add and edit form



Custom Files add/edit form.

Main fields

Field	Description
Name:	Display name used in lists and references.
Description:	Administrative note shown in lists and reports.
User agent regex:	Object setting shown by the form.
File:	File upload or file name used by the object.

Saving and deleting

Task	How to do it
Create	Select the new action from the Custom Files list, fill the required fields, and select Save.
Edit	Open the existing custom file, update the needed fields, and select Save.
Delete	Before deleting a custom file, check call-flow, destination, schedule, report, provisioning, or integration references. Use the row delete action or the form delete action when available, then confirm.