

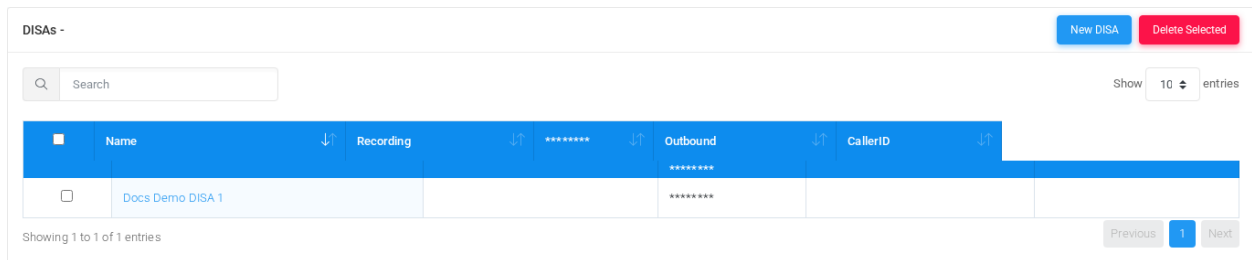
DISAs

- [Overview](#)
- [Create and Edit DISAs](#)

Overview

The **DISAs** page creates DISA access points for authenticated outbound calling through the PBX. Open it from **Configuration > More Configuration > DISAs**.

The page works against the tenant currently selected in the top bar. The screenshots and demo rows were captured in the **Canistracci OIL** tenant.



DISAs list page in the Canistracci OIL tenant.

Working with objects

Task	How to do it
Add	Select the New DISA action, complete the form, and select Save.
Edit	Open the DISA from the list by selecting its name, number, or row action. Change the form and select Save.
Delete	Select the row checkbox and use Delete Selected, or open the DISA and select Delete, then confirm.

Page functions

Action	Description
New DISA	Opens the creation form for a new disa.
Delete Selected	Deletes the selected rows after confirmation.

List columns

Column	Description
Name	Display name used in lists and references.
Recording	Recording behavior or recording delivery setting.
PIN	Credential or PIN value. Treat it as sensitive.
Outbound	Object setting shown by the form.
CallerID	Caller ID or caller matching value.

Demo records

The tenant contains 1 documentation demo record for this page: Docs Demo DISA 1.

Deleting records

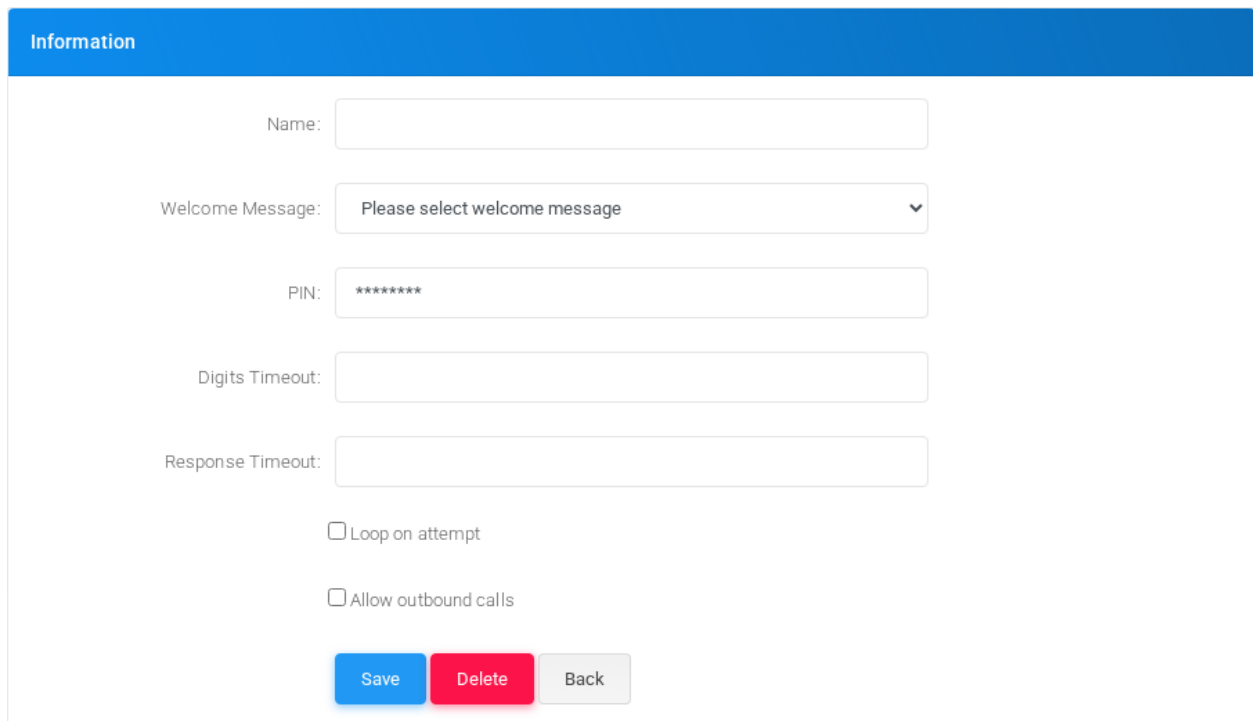
Before deleting a DISA, check references from call flows, destinations, schedules, reports, or provisioning objects. MiRTA PBX asks for confirmation before the delete is submitted.

Create and Edit DISAs

Use this page when creating a new DISA or editing an existing DISA from **Configuration > DISAs**.

The form screenshots below are separated by block where the application exposes separate sections. Complete the required values, review routing or destination references, and save the record.

Add and edit form



Information

Name:

Welcome Message:

PIN:

Digits Timeout:

Response Timeout:

Loop on attempt

Allow outbound calls

DISAs add/edit form.

Main fields

Field	Description
Name:	Display name used in lists and references.
Welcome Message:	Object setting shown by the form.
PIN:	Credential or PIN value. Treat it as sensitive.

Field	Description
Digits Timeout:	Timing value used by the service.
Response Timeout:	Timing value used by the service.
Loop on attempt	Object setting shown by the form.
Allow outbound calls	Object setting shown by the form.
Block External Caller ID	Caller ID or caller matching value.
Use CID Number:	Dialed value, identifier, or matching value used by the PBX.
Use CID Name:	Display name used in lists and references.

Saving and deleting

Task	How to do it
Create	Select the new action from the DISAs list, fill the required fields, and select Save.
Edit	Open the existing DISA, update the needed fields, and select Save.
Delete	Before deleting a DISA, check call-flow, destination, schedule, report, provisioning, or integration references. Use the row delete action or the form delete action when available, then confirm.