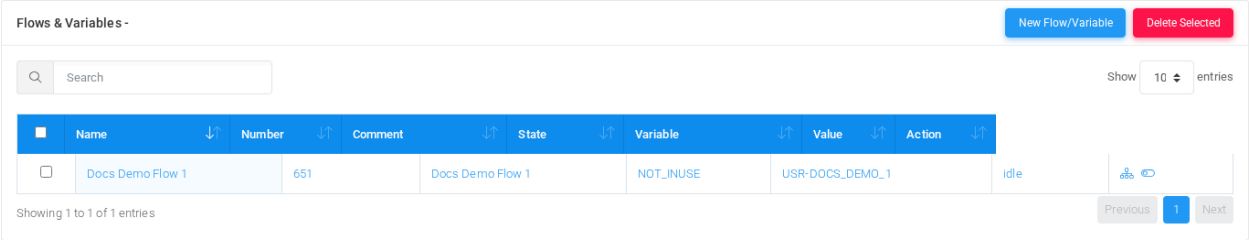
Flows and Variables

- Overview
- Create and Edit Flows and Variables

Overview

The **Flows and Variables** page defines tenant variables and flow state values that can be monitored or referenced by routing logic. Open it from **Configuration** > **More Configuration** > **Flows & Variables**.

The page works against the tenant currently selected in the top bar. The screenshots and demo rows were captured in the **Canistracci OIL** tenant.



Flows and Variables list page in the Canistracci OIL tenant.

Working with objects

Task	How to do it
Add	Select the New flow or variable action, complete the form, and select Save.
Edit	Open the flow or variable from the list by selecting its name, number, or row action. Change the form and select Save.
Delete	Select the row checkbox and use Delete Selected, or open the flow or variable and select Delete, then confirm.

Page functions

Action	Description
New Flow/Variable	Opens the creation form for a new flow/variable.
Delete Selected	Deletes the selected rows after confirmation.

List columns

Column	Description
Name	Display name used in lists and references.
Number	Dialed value, identifier, or matching value used by the PBX.
Comment	Administrative note shown in lists and reports.
State	Mode selector that changes the behavior of the object.
Variable	Object setting shown by the form.
Value	Object setting shown by the form.
Action	Object setting shown by the form.

Demo records

The tenant contains 1 documentation demo record for this page: Docs Demo Flow 1.

Deleting records

Before deleting a flow or variable, check references from call flows, destinations, schedules, reports, or provisioning objects. MiRTA PBX asks for confirmation before the delete is submitted.

Create and Edit Flows and Variables

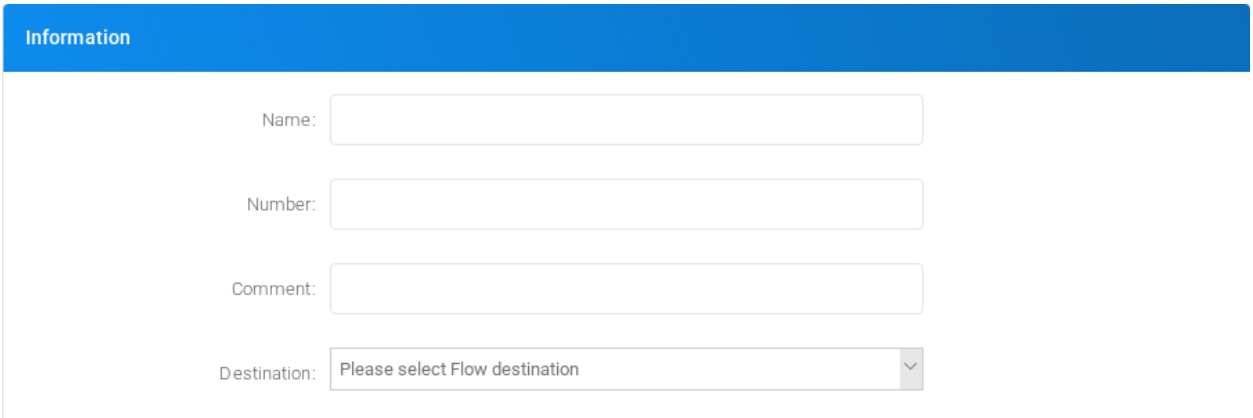
Use this page when creating a new flow or variable or editing an existing flow or variable from **Configuration > Flows and Variables**.

The form screenshots below are separated by block where the application exposes separate sections. Complete the required values, review routing or destination references, and save the record.

Form sections

Section	Description
Information	Core identity and routing fields for the object.
Settings	Object-specific settings that change runtime behavior.
Monitoring	Status monitoring and BLF-related options.
Current State	Current value or state controls shown for the object.

Information



Information section on the edit form.

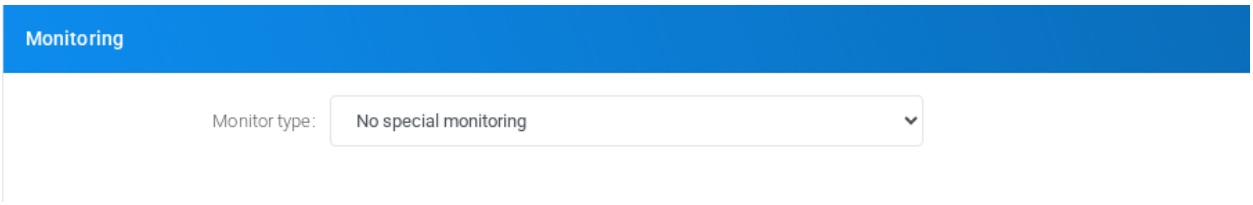
Core identity and routing fields for the object.

Settings

Settings section on the edit form.

Object-specific settings that change runtime behavior.

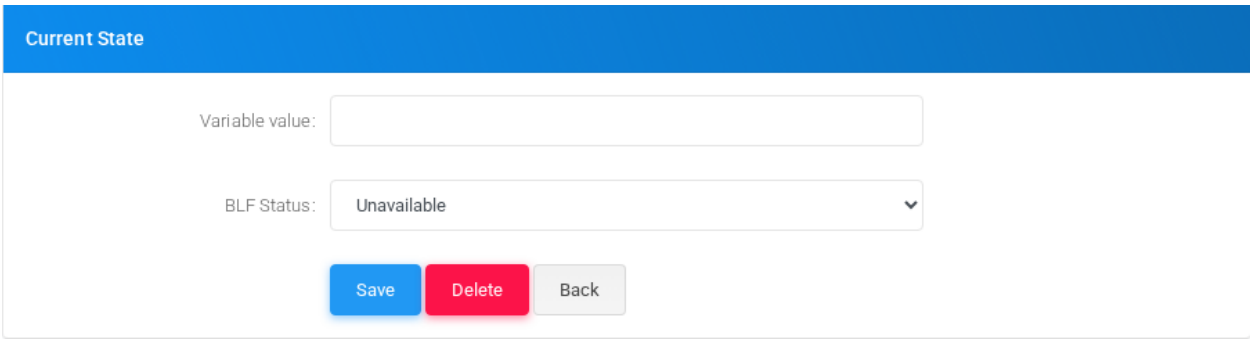
Monitoring



Monitoring section on the edit form.

Status monitoring and BLF-related options.

Current State



Current State section on the edit form.

Current value or state controls shown for the object.

Main fields

Field	Description
Name:	Display name used in lists and references.
Number:	Dialed value, identifier, or matching value used by the PBX.
Comment:	Administrative note shown in lists and reports.
Variable name:	Display name used in lists and references.
Value for Unavailable:	Object setting shown by the form.
Value for Not in use:	Object setting shown by the form.
Value for In use:	Object setting shown by the form.
Value for Ringing:	Object setting shown by the form.
Monitor type:	Mode selector that changes the behavior of the object.
Queue:	Object setting shown by the form.
Extension to monitor:	Target or routing selection used when the object sends a call or message onward.
DID to monitor:	Object setting shown by the form.
Variable value:	Object setting shown by the form.
BLF Status:	Mode selector that changes the behavior of the object.

Saving and deleting

Task	How to do it
Create	Select the new action from the Flows and Variables list, fill the required fields, and select Save.
Edit	Open the existing flow or variable, update the needed fields, and select Save.
Delete	Before deleting a flow or variable, check call-flow, destination, schedule, report, provisioning, or integration references. Use the row delete action or the form delete action when available, then confirm.