

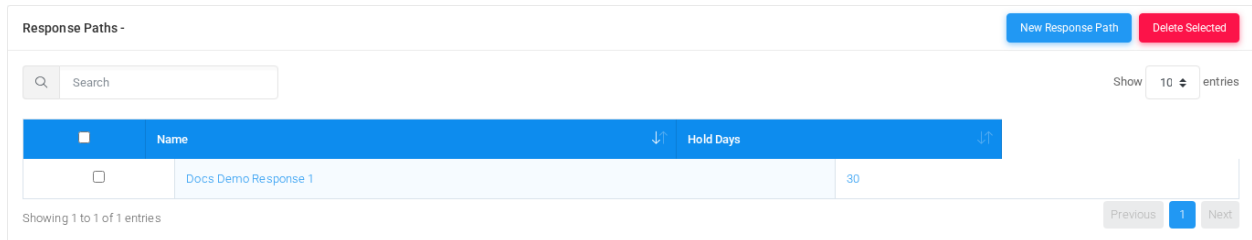
Response Paths

- [Overview](#)
- [Create and Edit Response Paths](#)

Overview

The **Response Paths** page stores XML response-path output data and retention settings for integrations. Open it from **Configuration > More Configuration > Response Paths**.

The page works against the tenant currently selected in the top bar. The screenshots and demo rows were captured in the **Canistracci OIL** tenant.



Response Paths list page in the Canistracci OIL tenant.

Working with objects

Task	How to do it
Add	Select the New response path action, complete the form, and select Save.
Edit	Open the response path from the list by selecting its name, number, or row action. Change the form and select Save.
Delete	Select the row checkbox and use Delete Selected, or open the response path and select Delete, then confirm.

Page functions

Action	Description
New Response Path	Opens the creation form for a new response path.
Delete Selected	Deletes the selected rows after confirmation.

List columns

Column	Description
Name	Display name used in lists and references.
Hold Days	Object setting shown by the form.

Demo records

The tenant contains 1 documentation demo record for this page: Docs Demo Response 1.

Deleting records

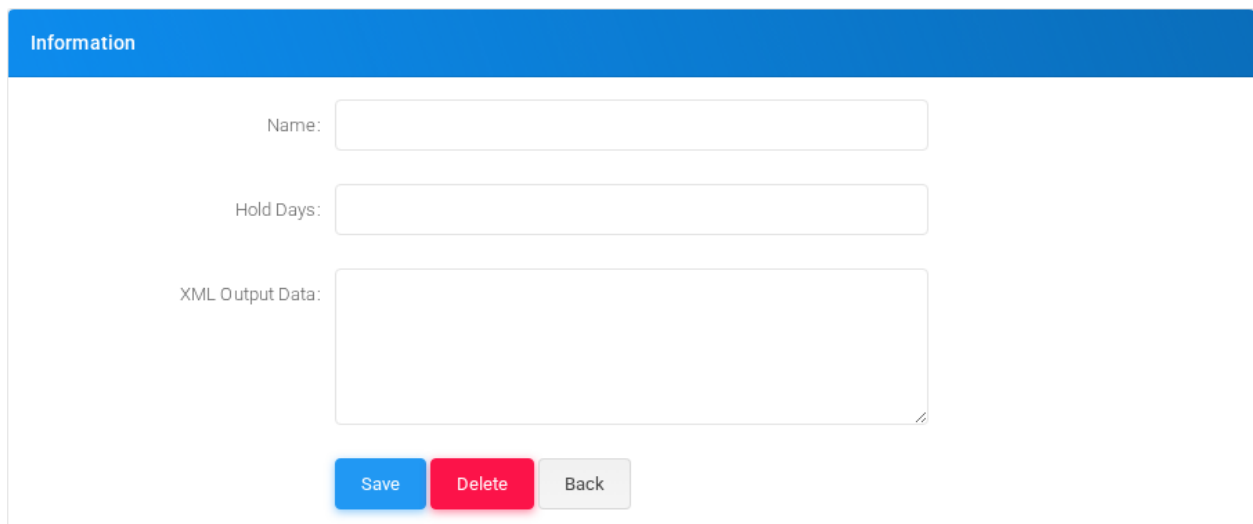
Before deleting a response path, check references from call flows, destinations, schedules, reports, or provisioning objects. MiRTA PBX asks for confirmation before the delete is submitted.

Create and Edit Response Paths

Use this page when creating a new response path or editing an existing response path from **Configuration > Response Paths**.

The form screenshots below are separated by block where the application exposes separate sections. Complete the required values, review routing or destination references, and save the record.

Add and edit form



The screenshot shows a form titled "Information" with a blue header. Below the header, there are three input fields: "Name:", "Hold Days:", and "XML Output Data:". At the bottom of the form, there are three buttons: "Save" (blue), "Delete" (red), and "Back" (grey).

Response Paths add/edit form.

Main fields

Field	Description
Name:	Display name used in lists and references.
Hold Days:	Object setting shown by the form.
XML Output Data:	Object setting shown by the form.

Saving and deleting

Task	How to do it
Create	Select the new action from the Response Paths list, fill the required fields, and select Save.
Edit	Open the existing response path, update the needed fields, and select Save.
Delete	Before deleting a response path, check call-flow, destination, schedule, report, provisioning, or integration references. Use the row delete action or the form delete action when available, then confirm.