

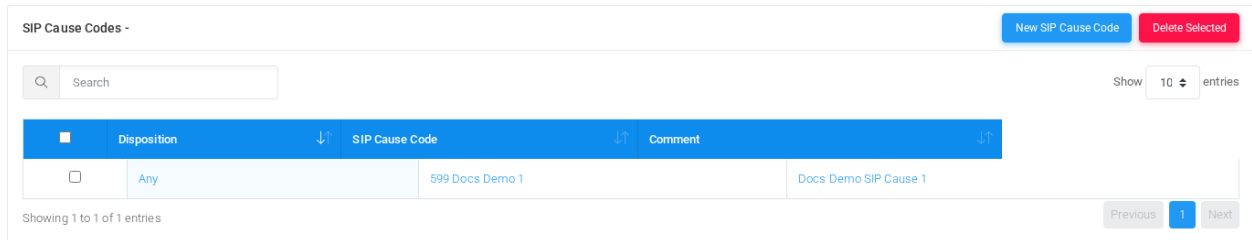
# SIP Cause Codes

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# Overview

The **SIP Cause Codes** page maps SIP cause codes and dispositions to routing destinations or handling rules. Open it from **Configuration > Settings > SIP Cause Codes**.

The page works against the tenant currently selected in the top bar. The screenshots and demo rows were captured in the **Canistracci OIL** tenant.



SIP Cause Codes list page in the Canistracci OIL tenant.

## Working with objects

Task	How to do it
Add	Select the New SIP cause code rule action, complete the form, and select Save.
Edit	Open the SIP cause code rule from the list by selecting its name, number, or row action. Change the form and select Save.
Delete	Select the row checkbox and use Delete Selected, or open the SIP cause code rule and select Delete, then confirm.

## Page functions

Action	Description
New SIP Cause Code	Opens the creation form for a new sip cause code.
Delete Selected	Deletes the selected rows after confirmation.

## List columns

Column	Description
Disposition	Object setting shown by the form.
SIP Cause Code	Dialed value, identifier, or matching value used by the PBX.
Comment	Administrative note shown in lists and reports.

## Demo records

The tenant contains 1 documentation demo record for this page: 599 Docs Demo 1.

## Deleting records

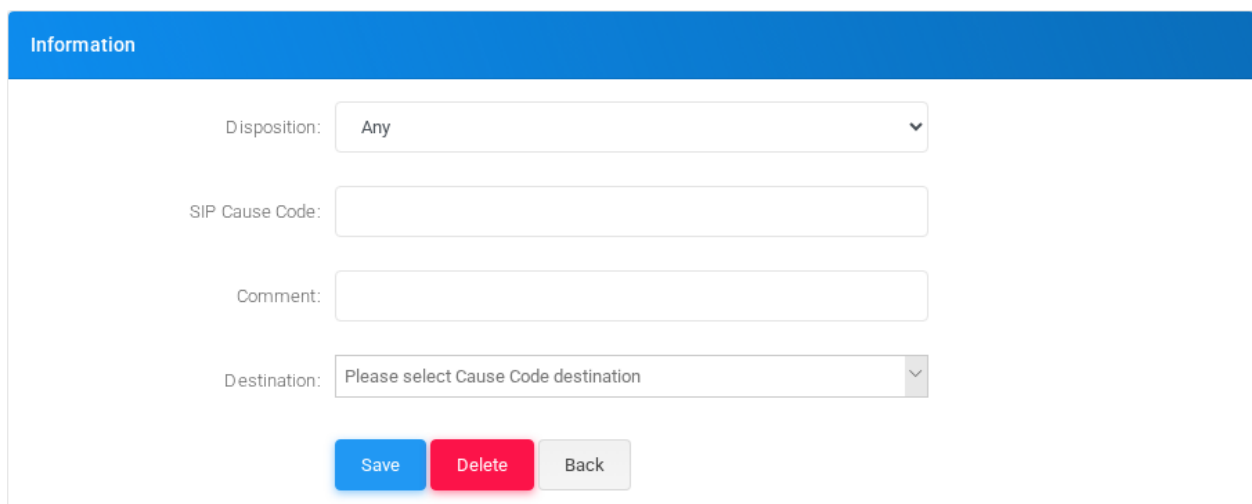
Before deleting a SIP cause code rule, check references from call flows, destinations, schedules, reports, or provisioning objects. MiRTA PBX asks for confirmation before the delete is submitted.

# Create and Edit SIP Cause Codes

Use this page when creating a new SIP cause code or editing an existing SIP cause code from **Configuration > SIP Cause Codes**.

The form screenshots below are separated by block where the application exposes separate sections. Complete the required values, review routing or destination references, and save the record.

## Add and edit form



SIP Cause Codes add/edit form.

## Saving and deleting

Task	How to do it
Create	Select the new action from the SIP Cause Codes list, fill the required fields, and select Save.
Edit	Open the existing SIP cause code, update the needed fields, and select Save.

<b>Task</b>	<b>How to do it</b>
Delete	Before deleting a SIP cause code, check call-flow, destination, schedule, report, provisioning, or integration references. Use the row delete action or the form delete action when available, then confirm.