

Calendar

The **Calendar** type matches absolute date and time ranges for holidays, maintenance windows, and one-off closures.

Open **Configuration > Conditions**, select **New Condition**, enter a name, choose **Calendar** in the Type field, complete the type-specific fields, and select **Save**.

Information

Name: Docs Condition - Calendar

Type: Calendar

Timezone: Use tenant default 15:51:05

Select timeslots: < > today June 2026 month week day

Sun	Mon	Tue	Wed	Thu	Fri	Sat
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	1	2	3	4
5	6	7	8	9	10	11

Destination when matches: Please select condition destination

Destination when NOT matches: Please select condition destination

Save

Delete

Back

Fields

Field or option	Description
Name	Display name used in condition lists and selectors.
Type	Select Calendar.
Timezone	Timezone used to evaluate the calendar entries.
Select timeslots	Calendar where date and time blocks are entered.

Example

Field	Example value
Name	Docs Condition - Calendar
Calendar slot	2026-12-24 09:00 to 2026-12-24 17:00

Destinations

For tenant conditions, select the destinations that should run when the condition matches and when it does not match. Global conditions are referenced by tenant-level Use a Global Condition records.

Editing and deleting

To edit this condition, open **Docs Condition - Calendar** from the Conditions list, adjust the fields, and select **Save**. Before deleting it, check IVRs, schedules, routes, feature codes, and other call-flow objects that may reference it.

Revision #3

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