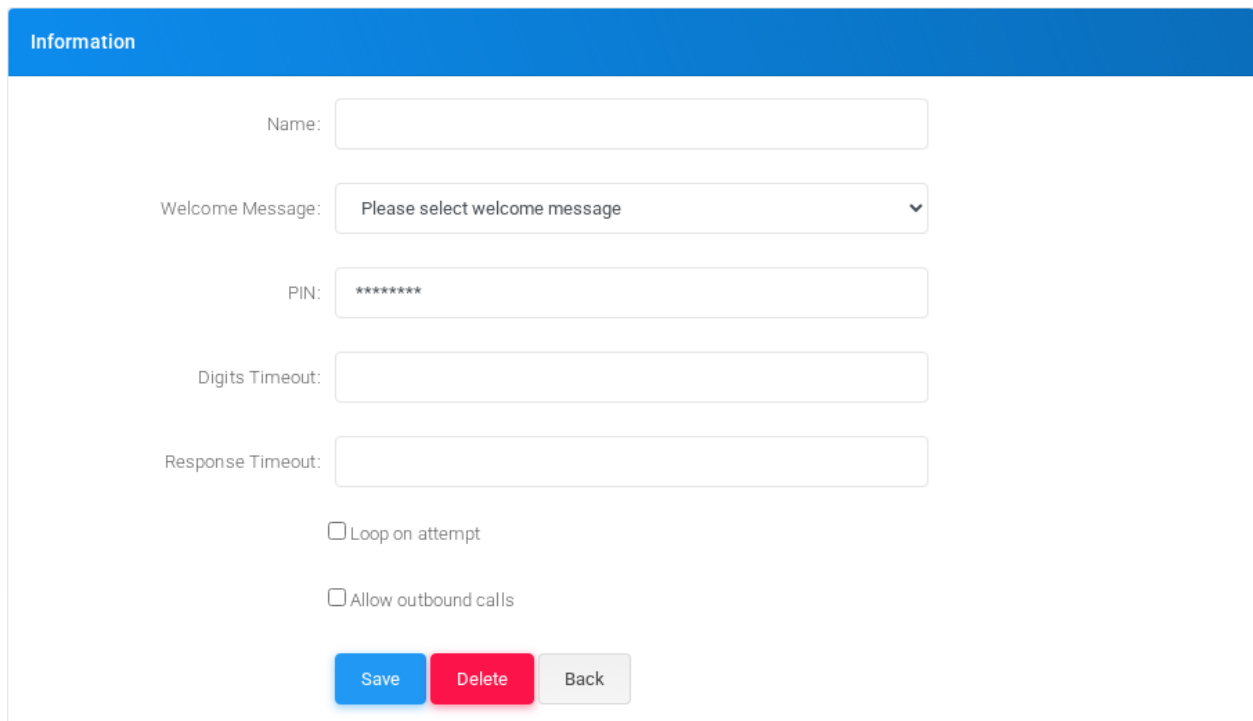


Create and Edit DISAs

Use this page when creating a new DISA or editing an existing DISA from **Configuration > DISAs**.

The form screenshots below are separated by block where the application exposes separate sections. Complete the required values, review routing or destination references, and save the record.

Add and edit form



DISAs add/edit form.

Main fields

Field	Description
Name:	Display name used in lists and references.
Welcome Message:	Object setting shown by the form.
PIN:	Credential or PIN value. Treat it as sensitive.

Field	Description
Digits Timeout:	Timing value used by the service.
Response Timeout:	Timing value used by the service.
Loop on attempt	Object setting shown by the form.
Allow outbound calls	Object setting shown by the form.
Block External Caller ID	Caller ID or caller matching value.
Use CID Number:	Dialed value, identifier, or matching value used by the PBX.
Use CID Name:	Display name used in lists and references.

Saving and deleting

Task	How to do it
Create	Select the new action from the DISAs list, fill the required fields, and select Save.
Edit	Open the existing DISA, update the needed fields, and select Save.
Delete	Before deleting a DISA, check call-flow, destination, schedule, report, provisioning, or integration references. Use the row delete action or the form delete action when available, then confirm.

Revision #2

Created 2026-06-02 16:23:24 UTC by Admin

Updated 2026-06-02 16:23:27 UTC by Admin