

Create and Edit Flows and Variables

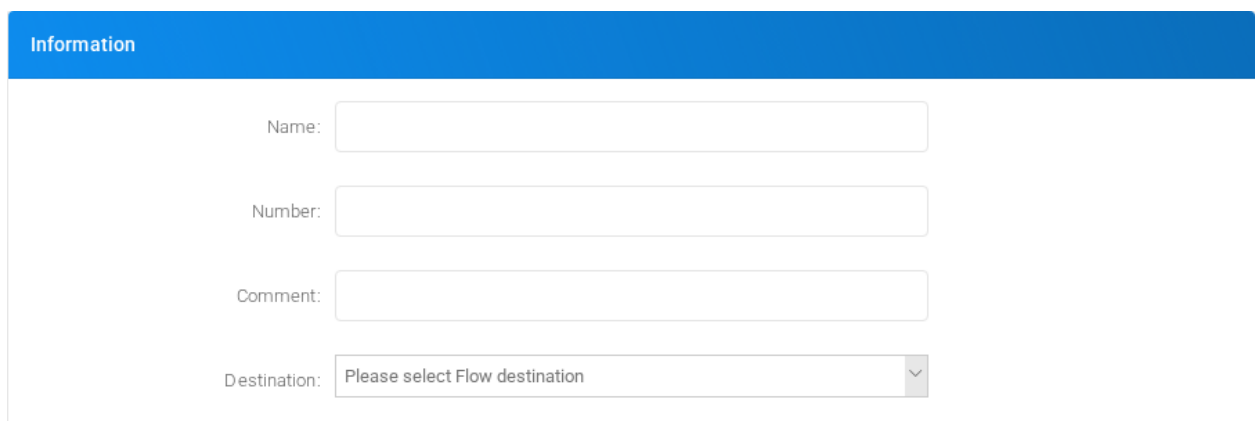
Use this page when creating a new flow or variable or editing an existing flow or variable from **Configuration > Flows and Variables**.

The form screenshots below are separated by block where the application exposes separate sections. Complete the required values, review routing or destination references, and save the record.

Form sections

Section	Description
Information	Core identity and routing fields for the object.
Settings	Object-specific settings that change runtime behavior.
Monitoring	Status monitoring and BLF-related options.
Current State	Current value or state controls shown for the object.

Information



Information

Name:

Number:

Comment:

Destination:

Information section on the edit form.

Core identity and routing fields for the object.

Settings

The screenshot shows a blue header bar with the text "Settings". Below the header, there are five input fields, each with a label to its left:

- Variable name:
- Value for Unavailable:
- Value for Not in use:
- Value for In use:
- Value for Ringing:

Settings section on the edit form.

Object-specific settings that change runtime behavior.

Monitoring

The screenshot shows a blue header bar with the text "Monitoring". Below the header, there is a single dropdown menu:

Monitor type:

Monitoring section on the edit form.

Status monitoring and BLF-related options.

Current State

The screenshot shows a blue header bar with the text "Current State". Below the header, there are two input fields and three buttons:

- Variable value:
- BLF Status:
- Save button (blue)
- Delete button (red)
- Back button (grey)

Current State section on the edit form.

Current value or state controls shown for the object.

Main fields

Field	Description
Name:	Display name used in lists and references.
Number:	Dialed value, identifier, or matching value used by the PBX.
Comment:	Administrative note shown in lists and reports.
Variable name:	Display name used in lists and references.
Value for Unavailable:	Object setting shown by the form.
Value for Not in use:	Object setting shown by the form.
Value for In use:	Object setting shown by the form.
Value for Ringing:	Object setting shown by the form.
Monitor type:	Mode selector that changes the behavior of the object.
Queue:	Object setting shown by the form.
Extension to monitor:	Target or routing selection used when the object sends a call or message onward.
DID to monitor:	Object setting shown by the form.
Variable value:	Object setting shown by the form.
BLF Status:	Mode selector that changes the behavior of the object.

Saving and deleting

Task	How to do it
Create	Select the new action from the Flows and Variables list, fill the required fields, and select Save.
Edit	Open the existing flow or variable, update the needed fields, and select Save.
Delete	Before deleting a flow or variable, check call-flow, destination, schedule, report, provisioning, or integration references. Use the row delete action or the form delete action when available, then confirm.

Revision #2

Created 2026-06-02 16:23:15 UTC by Admin

Updated 2026-06-02 16:23:18 UTC by Admin