

# Create and Edit Music on Hold

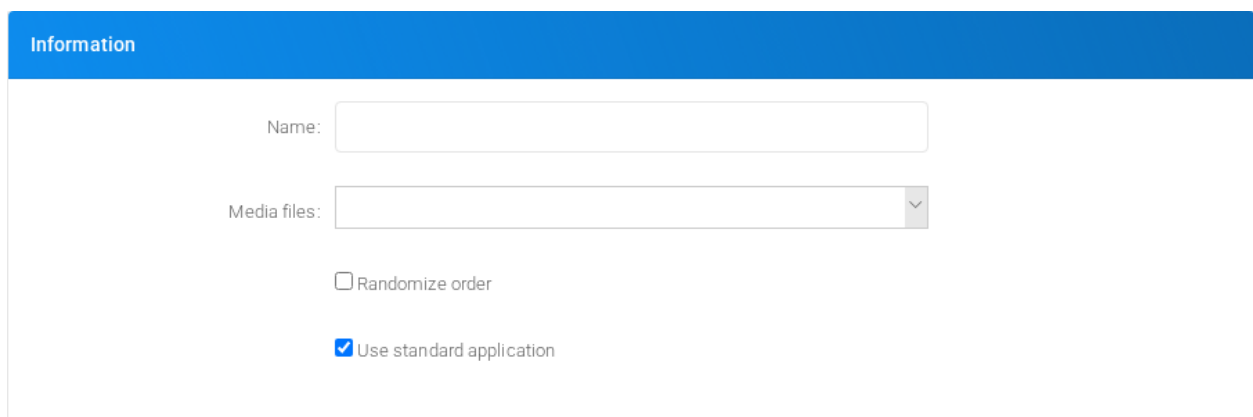
Use this page when creating a new music on hold class or editing an existing music on hold class from **Configuration > Music on Hold**.

The form screenshots below are separated by block where the application exposes separate sections. Complete the required values, review routing or destination references, and save the record.

## Form sections

Section	Description
Information	Core identity and routing fields for the object.
Streaming source	Settings shown in the Streaming source block.

## Information



The screenshot shows the 'Information' section of a form. It features a blue header with the text 'Information'. Below the header, there are three input fields: a text field labeled 'Name:', a dropdown menu labeled 'Media files:', and a checkbox labeled 'Randomize order'. Below the checkbox, there is another checkbox labeled 'Use standard application' which is checked.

Information section on the edit form.

Core identity and routing fields for the object.

## Streaming source

**Streaming source**

URL / Custom command:

Volume:

Format:  ▼

Streaming Engine:  ▼

Default

Streaming source section on the edit form.

Settings shown in the Streaming source block.

## Main fields

Field	Description
Name:	Display name used in lists and references.
Randomize order	Object setting shown by the form.
Use standard application	Object setting shown by the form.
MOH application:	Object setting shown by the form.
URL / Custom command:	Object setting shown by the form.
Volume:	Object setting shown by the form.
Format:	Object setting shown by the form.
Streaming Engine:	Mode selector that changes the behavior of the object.
Default	Object setting shown by the form.

## Saving and deleting

Task	How to do it
Create	Select the new action from the Music on Hold list, fill the required fields, and select Save.
Edit	Open the existing music on hold class, update the needed fields, and select Save.

Task	How to do it
Delete	Before deleting a music on hold class, check call-flow, destination, schedule, report, provisioning, or integration references. Use the row delete action or the form delete action when available, then confirm.

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