

Create and Edit Phones

Use this page when creating a new phone or editing an existing phone from **Configuration > Phones**.

The form screenshots below are separated by block where the application exposes separate sections. Complete the required values, review routing or destination references, and save the record.

Add and edit form

Information

Name:

Virtual phone provisioning

Model:

MAC Address:

Secret:

Accept data from phone

Optional file name:

HTTP/S Username:

HTTP/S Password:

Line 1:

Line 2:

Line 3:

Line 4:

Button Layouts:

Phone Back:

Phones add/edit form.

Main fields

Field	Description
Name:	Display name used in lists and references.
Virtual phone provisioning	Object setting shown by the form.
Model:	Object setting shown by the form.
MAC Address:	Object setting shown by the form.
Secret:	Credential or PIN value. Treat it as sensitive.
Accept data from phone	Object setting shown by the form.

Field	Description
Optional file name:	Display name used in lists and references.
HTTP/S Username:	Display name used in lists and references.
HTTP/S Password:	Credential or PIN value. Treat it as sensitive.
Line 0:	Object setting shown by the form.
Line 1:	Object setting shown by the form.
Line 2:	Object setting shown by the form.
Line 3:	Object setting shown by the form.
Line 4:	Object setting shown by the form.
Line 5:	Object setting shown by the form.

Saving and deleting

Task	How to do it
Create	Select the new action from the Phones list, fill the required fields, and select Save.
Edit	Open the existing phone, update the needed fields, and select Save.
Delete	Before deleting a phone, check call-flow, destination, schedule, report, provisioning, or integration references. Use the row delete action or the form delete action when available, then confirm.

Revision #2

Created 2026-06-02 16:22:34 UTC by Admin

Updated 2026-06-02 16:22:35 UTC by Admin