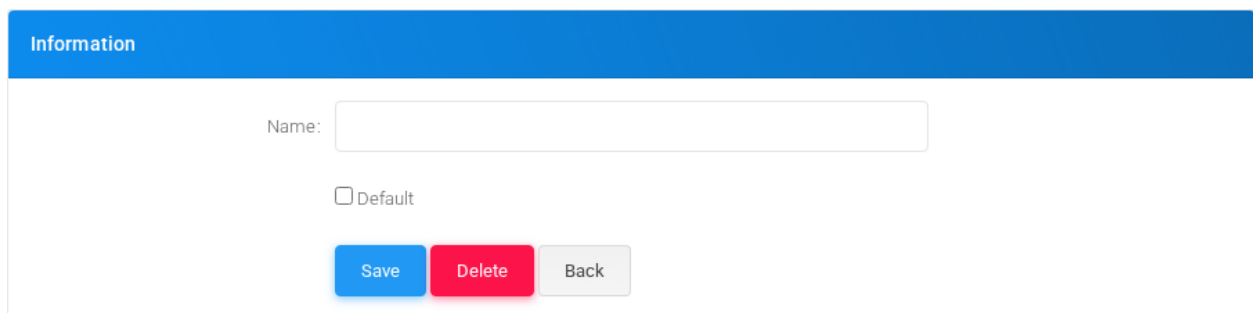


Create and Edit Switchboards

Use this page when creating a new switchboard or editing an existing switchboard from **Configuration > Switchboards**.

The form screenshots below are separated by block where the application exposes separate sections. Complete the required values, review routing or destination references, and save the record.

Add and edit form



Switchboards add/edit form.

Main fields

Field	Description
Name:	Display name used in lists and references.
default	Object setting shown by the form.

Saving and deleting

Task	How to do it
Create	Select the new action from the Switchboards list, fill the required fields, and select Save.

Task	How to do it
Edit	Open the existing switchboard, update the needed fields, and select Save.
Delete	Before deleting a switchboard, check call-flow, destination, schedule, report, provisioning, or integration references. Use the row delete action or the form delete action when available, then confirm.

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