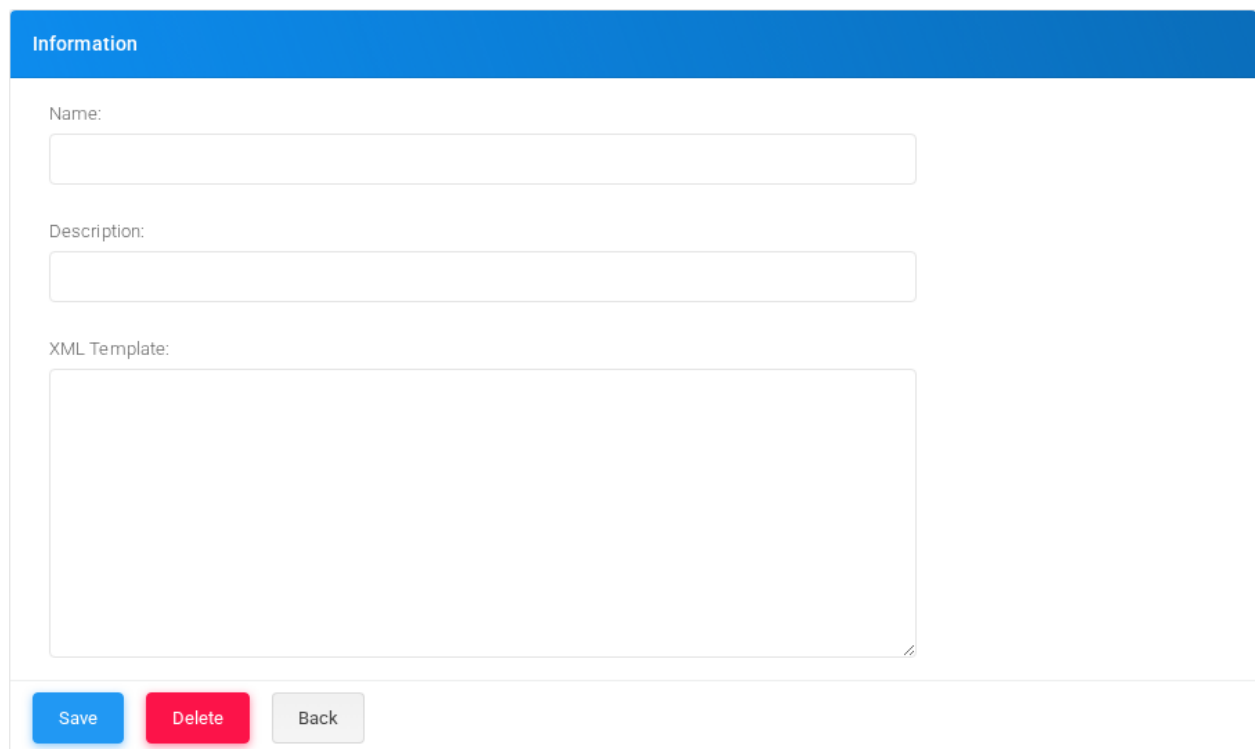


Create and Edit XML Templates

Use this page when creating a new XML template or editing an existing XML template from **Configuration > XML Templates**.

The form screenshots below are separated by block where the application exposes separate sections. Complete the required values, review routing or destination references, and save the record.

Add and edit form



The screenshot shows a web form for managing XML templates. At the top is a blue header with the word "Information" in white. Below the header are three input fields. The first is labeled "Name:" and is a single-line text box. The second is labeled "Description:" and is a single-line text box. The third is labeled "XML Template:" and is a larger, multi-line text area. At the bottom of the form are three buttons: a blue "Save" button, a red "Delete" button, and a grey "Back" button.

XML Templates add/edit form.

Saving and deleting

Task	How to do it
------	--------------

Create	Select the new action from the XML Templates list, fill the required fields, and select Save.
Edit	Open the existing XML template, update the needed fields, and select Save.
Delete	Before deleting a XML template, check call-flow, destination, schedule, report, provisioning, or integration references. Use the row delete action or the form delete action when available, then confirm.

Revision #2

Created 2026-06-02 16:26:54 UTC by Admin

Updated 2026-06-02 16:26:56 UTC by Admin