

DID - number of inbound channels

The **DID - number of inbound channels** type matches when a selected DID has more than the configured number of inbound channels in use.

Open **Configuration > Conditions**, select **New Condition**, enter a name, choose **DID - number of inbound channels** in the Type field, complete the type-specific fields, and select **Save**.

Information

Name:

Docs Condition - DID - number of inbound channels

Type:

DID - number of inbound channels

DID to monitor:

1555711 - Docs Demo DID 1

More than # of channels used:

1

Destination when matches:

Please select condition destination

Destination when NOT matches:

Please select condition destination

Save

Delete

Back

DID - number of inbound channels condition edit form in the Canistracci OIL tenant.

Fields

Field or option	Description
Name	Display name used in condition lists and selectors.
Type	Select DID - number of inbound channels.
DID to monitor	DID whose inbound channel usage is checked.
More than # of channels used	Inbound channel threshold.

Example

Field	Example value
Name	Docs Condition - DID Channels
DID	Docs Demo DID 1
More than	1

Destinations

For tenant conditions, select the destinations that should run when the condition matches and when it does not match. Global conditions are referenced by tenant-level Use a Global Condition records.

Editing and deleting

To edit this condition, open **Docs Condition - DID - number of inbound channels** from the Conditions list, adjust the fields, and select **Save**. Before deleting it, check IVRs, schedules, routes, feature codes, and other call-flow objects that may reference it.

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