

Multiple destination over weektime

The **Multiple destination over weektime** type routes to different destinations based on a color-coded weekly timetable.

Open **Configuration > Conditions**, select **New Condition**, enter a name, choose **Multiple destination over weektime** in the Type field, complete the type-specific fields, and select **Save**.

Information

Name: Docs Condition - Multiple destination over weektime

Type: Multiple destination over weektime

Select destinations: Match Not match

Additional destinations:

■	■	■	■	■	■
Open	After				
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
■	■	■	■	■	■
<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23			
Mon																										1	
Tue																											2
Wed																											3
Thu																											4
Fri																											5
Sat																											6
Sun																											0

Destination when matches: Please select condition destination

■ Destination when matches Open hours: Please select condition destination

■ Destination when matches After hours: Please select condition destination

■ Destination when matches: Please select condition destination

■ Destination when matches: Please select condition destination

■ Destination when matches: Please select condition destination

■ Destination when matches: Please select condition destination

■ Destination when matches: Please select condition destination

■ Destination when matches: Please select condition destination

■ Destination when matches: Please select condition destination

■ Destination when matches: Please select condition destination

■ Destination when matches: Please select condition destination

■ Destination when matches: Please select condition destination

Destination when NOT matches: Please select condition destination

Multiple destination over weektime condition edit form in the Canistracci OIL tenant.

Fields

Field or option	Description
Name	Display name used in condition lists and selectors.
Type	Select Multiple destination over weektime.
Color names	Labels for each timetable color.
Timetable	Weekly grid where time blocks are assigned to colors.
Destinations	Destination selected for each color.

Example

Field	Example value
Name	Docs Condition - Multiple Destination over Weektime
Color 1	Open hours
Color 2	After hours

Destinations

This type uses one destination group for each color in the weekly timetable.

Editing and deleting

To edit this condition, open **Docs Condition - Multiple destination over weektime** from the Conditions list, adjust the fields, and select **Save**. Before deleting it, check IVRs, schedules, routes, feature codes, and other call-flow objects that may reference it.

Revision #2

Created 2026-06-02 15:58:24 UTC by Admin

Updated 2026-06-02 15:58:25 UTC by Admin