

Negate condition result

The **Negate condition result** type matches when the selected condition does not match.

Open **Configuration > Conditions**, select **New Condition**, enter a name, choose **Negate condition result** in the Type field, complete the type-specific fields, and select **Save**.

Information

Name:

Docs Condition - Negate condition result

Type:

Negate condition result

Condition:

Please select condition to negate

Destination when matches:

Please select condition destination

Destination when NOT matches:

Please select condition destination

Save

Delete

Back

Negate condition result condition edit form in the Canistracci OIL tenant.

Fields

Field or option	Description
Name	Display name used in condition lists and selectors.
Type	Select Negate condition result.
Condition	Condition whose result is inverted.

Example

Field	Example value
Name	Docs Condition - Negate Condition

Field	Example value
Condition	Docs Condition - Weektime

Destinations

For tenant conditions, select the destinations that should run when the condition matches and when it does not match. Global conditions are referenced by tenant-level Use a Global Condition records.

Editing and deleting

To edit this condition, open **Docs Condition - Negate condition result** from the Conditions list, adjust the fields, and select **Save**. Before deleting it, check IVRs, schedules, routes, feature codes, and other call-flow objects that may reference it.

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