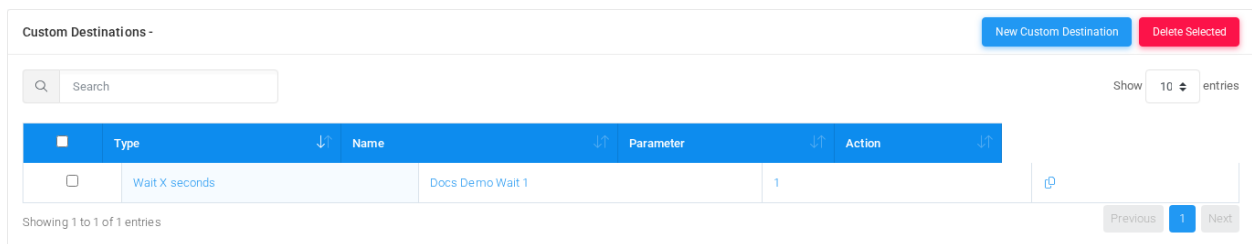


Overview

The **Custom Destinations** page defines reusable routing destinations for special actions, custom dial strings, wait steps, AI flows, and other call-flow functions. Open it from **Configuration > Custom Destinations**.

The page works against the tenant currently selected in the top bar. The screenshots and demo rows were captured in the **Canistracci OIL** tenant.



Custom Destinations list page in the Canistracci OIL tenant.

Working with objects

Task	How to do it
Add	Select the New custom destination action, complete the form, and select Save.
Edit	Open the custom destination from the list by selecting its name, number, or row action. Change the form and select Save.
Delete	Select the row checkbox and use Delete Selected, or open the custom destination and select Delete, then confirm.

Page functions

Action	Description
New Custom Destination	Opens the creation form for a new custom destination.
Delete Selected	Deletes the selected rows after confirmation.

List columns

Column	Description
Type	Mode selector that changes the behavior of the object.
Name	Display name used in lists and references.
Parameter	Object setting shown by the form.
Action	Object setting shown by the form.

Demo records

The tenant contains 1 documentation demo record for this page: Docs Demo Wait 1.

Deleting records

Before deleting a custom destination, check references from call flows, destinations, schedules, reports, or provisioning objects. MiRTA PBX asks for confirmation before the delete is submitted.

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