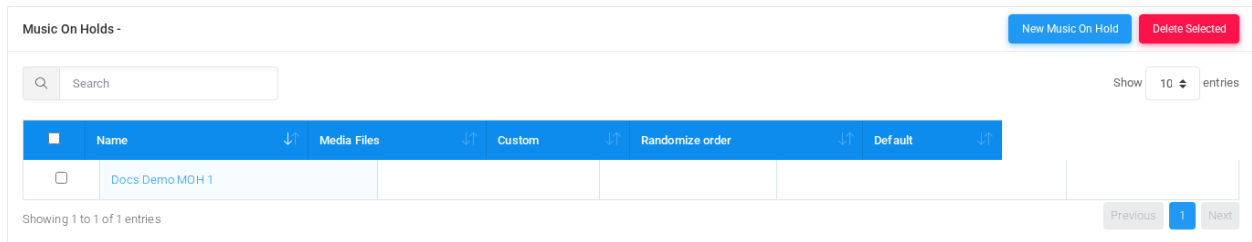


Overview

The **Music on Hold** page defines music-on-hold classes, playback format, streaming source, order, and default behavior. Open it from **Configuration > More Configuration > Music On Hold**.

The page works against the tenant currently selected in the top bar. The screenshots and demo rows were captured in the **Canistracci OIL** tenant.



Music on Hold list page in the Canistracci OIL tenant.

Working with objects

Task	How to do it
Add	Select the New music on hold class action, complete the form, and select Save.
Edit	Open the music on hold class from the list by selecting its name, number, or row action. Change the form and select Save.
Delete	Select the row checkbox and use Delete Selected, or open the music on hold class and select Delete, then confirm.

Page functions

Action	Description
Download	Downloads or exports the currently available data.
New Music On Hold	Opens the creation form for a new music on hold.
Delete Selected	Deletes the selected rows after confirmation.

List columns

Column	Description
Name	Display name used in lists and references.
Media Files	File upload or file name used by the object.
Custom	Object setting shown by the form.
Randomize order	Object setting shown by the form.
Default	Object setting shown by the form.

Demo records

The tenant contains 1 documentation demo record for this page: Docs Demo MOH 1.

Deleting records

Before deleting a music on hold class, check references from call flows, destinations, schedules, reports, or provisioning objects. MiRTA PBX asks for confirmation before the delete is submitted.

Revision #8

Created 2026-06-02 12:15:22 UTC by Admin

Updated 2026-06-02 16:22:56 UTC by Admin