

Overview

The **Caller ID Blacklist** page blocks or annotates caller IDs that should not be accepted normally by tenant routing. Open it from **Configuration > More Configuration > CallerID Black List**.

The page works against the tenant currently selected in the top bar. The screenshots and demo rows were captured in the **Canistracci OIL** tenant.

Caller ID	Inserted	Reason
+15550991	2026-06-02 12:46:57	Docs Demo Block 1
+15550992	2026-06-02 12:46:59	Docs Demo Block 2

Caller ID Blacklist list page in the Canistracci OIL tenant.

Working with objects

Task	How to do it
Add	Use the grid add control to create a new caller ID blacklist entry. Fill the row editor and save it.
Edit	Select an existing caller ID blacklist entry row and use the grid edit control. Save the edited row.
Delete	Select one or more caller ID blacklist entry rows and use the grid delete control, then confirm.

Page functions

Action	Description
CSV Download	Opens import or upload tools for bulk data.
CSV/XLS Upload	Opens import or upload tools for bulk data.

List columns

Column	Description
Caller ID	Caller ID or caller matching value.
Inserted	Object setting shown by the form.
Reason	Object setting shown by the form.
No records to view	Recording behavior or recording delivery setting.

Demo records

The tenant contains 2 documentation demo records for this page: Docs Demo Block 1 and Docs Demo Block 2.

Deleting records

Before deleting a caller ID blacklist entry, check references from call flows, destinations, schedules, reports, or provisioning objects. MiRTA PBX asks for confirmation before the delete is submitted.

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