

Simple Caller ID Name

The **Simple Caller ID Name** type matches the caller name against one or more literal values or regular expressions.

Open **Configuration > Conditions**, select **New Condition**, enter a name, choose **Simple Caller ID Name** in the Type field, complete the type-specific fields, and select **Save**.

Information

Name:

Type:

Caller ID Name:

Caller ID Name:

Caller ID Name:

Caller ID Name:

Caller ID Name:

Caller ID Name:

Caller ID Name:

Caller ID Name:

Caller ID Name:

Caller ID Name:

Caller ID Name:

Caller ID Name:

Destination when matches:

Destination when NOT matches:

Save

Delete

Back

Simple Caller ID Name condition edit form in the Canistracci OIL tenant.

Fields

Field or option	Description
Name	Display name used in condition lists and selectors.

Field or option	Description
Type	Select Simple Caller ID Name.
Caller ID Name	Caller name value or regular expression to match. Multiple rows can be used.

Example

Field	Example value
Name	Docs Condition - Simple Caller ID Name
Caller ID Name	Canistracci

Destinations

For tenant conditions, select the destinations that should run when the condition matches and when it does not match. Global conditions are referenced by tenant-level Use a Global Condition records.

Editing and deleting

To edit this condition, open **Docs Condition - Simple Caller ID Name** from the Conditions list, adjust the fields, and select **Save**. Before deleting it, check IVRs, schedules, routes, feature codes, and other call-flow objects that may reference it.

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