

Simple Caller ID

The **Simple Caller ID** type matches the caller number against one or more literal values or regular expressions.

Open **Configuration > Conditions**, select **New Condition**, enter a name, choose **Simple Caller ID** in the Type field, complete the type-specific fields, and select **Save**.

Information

Name:

Type:

Caller ID:

Caller ID:

Caller ID:

Caller ID:

Caller ID:

Caller ID:

Caller ID:

Caller ID:

Caller ID:

Caller ID:

Caller ID:

Caller ID:

Caller ID:

Caller ID:

Destination when matches:

Destination when NOT matches:

Simple Caller ID condition edit form in the Canistracci OIL tenant.

Fields

Field or option	Description
Name	Display name used in condition lists and selectors.

Field or option	Description
Type	Select Simple Caller ID.
Caller ID	Caller number value or regular expression to match. Multiple rows can be used.

Example

Field	Example value
Name	Docs Condition - Simple Caller ID
Caller ID	^1555

Destinations

For tenant conditions, select the destinations that should run when the condition matches and when it does not match. Global conditions are referenced by tenant-level Use a Global Condition records.

Editing and deleting

To edit this condition, open **Docs Condition - Simple Caller ID** from the Conditions list, adjust the fields, and select **Save**. Before deleting it, check IVRs, schedules, routes, feature codes, and other call-flow objects that may reference it.

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