

System variable value

The **System variable value** type matches an Asterisk or system channel variable value.

Open **Configuration > Conditions**, select **New Condition**, enter a name, choose **System variable value** in the Type field, complete the type-specific fields, and select **Save**.

The screenshot shows a web form for editing a condition. At the top is a blue header with the word "Information". Below it are several input fields: "Name" with the value "Docs Condition - System variable value", "Type" with a dropdown menu set to "System variable value", "System variable" with the value "CALLERID(num)", and "Value" with the value "^1555". There is a checked checkbox labeled "Use as Regex". Below these are two dropdown menus for "Destination when matches:" and "Destination when NOT matches:", both currently showing "Please select condition destination". At the bottom are three buttons: "Save" (blue), "Delete" (red), and "Back" (grey).

System variable value condition edit form in the Canistracci OIL tenant.

Fields

Field or option	Description
Name	Display name used in condition lists and selectors.
Type	Select System variable value.
System variable	Variable name available in the call, such as CALLERID(num).
Value	Value to compare against.
Use as Regex	Treats the value as a regular expression.

Example

Field	Example value
Name	Docs Condition - System Variable Value
System variable	CALLERID(num)
Value	^1555

Destinations

For tenant conditions, select the destinations that should run when the condition matches and when it does not match. Global conditions are referenced by tenant-level Use a Global Condition records.

Editing and deleting

To edit this condition, open **Docs Condition - System variable value** from the Conditions list, adjust the fields, and select **Save**. Before deleting it, check IVRs, schedules, routes, feature codes, and other call-flow objects that may reference it.

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